

Dear Suppliers,

We are writing to express our appreciation for your continued partnership with **Alder Hey Children's Hospital** but would like to remind you of the process for accessing our hospital site.

With immediate effect, we will be enforcing the use of the MIA System to manage and verify **all** commercial suppliers (including but not limited to **MedTech and Pharmaceutical Representatives, Service Engineers and Clinical Trainers**) visiting site. Key reasons for this decision include:

1. Patient Safety and Requirements for Access

Patient safety is of paramount concern, especially in the treatment of paediatric patients. The use of a credentialing and appointment booking platform by our suppliers plays a crucial role in mitigating risks, ensuring compliance, and fostering a secure environment for patients receiving care in our hospital.

As a visitor providing clinical support to our surgical teams, the expectation we have of you is the same as our staff. Any individual entering an area where invasive procedures take place (Cath Labs, ICU, Critical Care, Theatres etc.) will be expected to hold the following credentials on their profile:

- Hepatitis B inoculation
- Measles, Mumps and Rubella vaccination
- Evidence of Varicella Zoster(chickenpox) immunity, or vaccination.
- An Enhanced DBS certificate dated within the last 3 years.

Those who do not may be asked to leave and not return until these have been uploaded.

In addition to this, Supplier Representatives must ensure they register their visits to the correct department. If you are visiting multiple areas whilst on-site, these are counted as separate visits and will need to be added to the MIA system as such.

2. Enhanced Prospects for Continued Financial Partnership

While our main goal is to monitor site visits, we also acknowledge the system's potential for fostering future financial partnerships. By using the system to identify noteworthy products, devices etc. in specific Hospital areas, we aim to proactively engage with suppliers, exploring opportunities to expand use into other applicable areas. These collaborations are mutually beneficial, contributing to improved patient care while strengthening partnerships.

Moving forward, we are imposing a 'No Card, No Appointment, No Entry' policy for all suppliers. Every outside contractor entering any area of the Trust must:

- Hold a valid and in-date MIA Membership (details of which can be [found here](#)).
- Register visits through the MIA Appointment Booking System at least 48 hours in advance, unless called for urgent cases.
- Download the [MIA Smartphone App](#) and wear the physical MIA badge while on-site.

For queries about the MIA System, contact MIA directly at help@miaweb.co.uk or [01732 920 900](tel:01732920900).

Your cooperation in implementing this process is appreciated and contributes to a more efficient partnership. We value your commitment to our success and thank you for adapting to these changes.

Kind regards,

Helen Peters/ Richard Hayhurst

Theatre Managers

Alder Hey Children's NHS Foundation Trust

Theresa Petty

Managing Director

MIA