

To all Supplier Companies,

We are writing to express our appreciation for your continued partnership with **Practice Plus Group Hospital, Shepton Mallet**, and to reconfirm our policy regarding access.

We currently use the MIA System to manage and verify **all** commercial suppliers (including but not limited to **MedTech and Pharmaceutical Representatives, Service Engineers, and Clinical Trainers**) visiting our hospital.

When visiting our site you will need to:

1. Always carry and display your MIA Card.
2. You will be required to register your site visit on the MIA portal – www.miaweb.co.uk in advance.
3. When on site, you will be required to scan a QR code using the MIA App displayed on a poster at **Main Reception** to check-in.
4. When you leave, please rescan the QR code using the MIA App to check out.

Practice Plus Group Shepton Mallet Hospital would like to confirm that they will be instigating a **no cold calling policy**. If you are not expected for an appointment, you will be turned away.

For queries about the MIA System, contact MIA directly at help@miaweb.co.uk or [01732 920 900](tel:01732920900).

Your cooperation in implementing this pre-registration process is appreciated and contributes to a more efficient partnership. We value your commitment to our success and thank you for adapting to these changes.

Kind regards,

Practice Plus Group Hospital, Shepton Mallet