

Dear Esteemed Supplier,

We are writing to express our appreciation for your continued partnership with **Cambridge University Hospitals NHS Foundation Trust**, and to reconfirm our policy regarding access to our hospital sites.

We currently use the MIA System to manage and verify **all** commercial suppliers (including but not limited to **MedTech and Pharmaceutical Representatives, Service Engineers and Clinical Trainers**) visiting the following Trust sites:

Addenbrookes Hospital			
Addenbrookes Treatment Centre (ATC) including Theatres	Cambridge Eye Unit	Cardiac Catheter Labs	Critical Care
Emmeline Centre	Endocrine Clinic	Endoscopy	Imaging Department (Radiology)
Infection Prevention and Control	Main Theatres	Neuro Theatres	NICU
Nutrition and Dietetics	Orthopaedic Theatres	Outpatients	PICU
Point of Care	Rehabilitation	Sterile Services	Stroke Unit
The Cambridge Movement Surgical Hub	Tissue Viability	Wards/Clinics	
Ely Day Surgery			
The Rosie Hospital			

Access to areas such as Oncology, The Cambridge Dialysis Centre, Urgent Treatment Centre and Emergency Department/EAU will not be granted.

All attendees are required to:

1. Hold a valid and in-date MIA Membership (details of which can be [found here](#)).
2. Register their visit through the Medical Industry Accreditation Scheme website – www.miaweb.co.uk or MIA App **prior to attending**.
3. Download the [MIA Smartphone App](#) and wear the physical MIA badge while on-site.
4. Check-in using the MIA App at each department upon arrival.

Failure to present a MIA ID card, and pre-registered visit will result in **no entry**. **Cold calling is strictly prohibited.**

Please note, you will need to have a DBS Basic and Hep B on your MIA profile to visit Theatre areas, a DBS Basic for all areas and a DBS Enhanced for access to PICU/NICU and The Rosie Theatres.

Key reasons for this decision include:

1. Patient Safety

Patient safety is of paramount concern, and the use of a credentialing and appointment booking platform by our suppliers plays a crucial role in mitigating risks, ensuring compliance, and fostering a secure environment for patients receiving care in our hospitals.

2. Quality Assurance

Demonstrating your commitment to excellence and safety by having your qualifications, training, and experience verified by a third party is integral to your continued partnership with us.

For queries about the MIA System, contact MIA directly at help@miaweb.co.uk or **01732 920 900**.

Please ensure that your company representatives (Service Engineers, Clinical Trainers, Pharmaceutical and MedTech Representatives) are fully aware of the above requirements prior to their visit.

If you have any queries relating to the above, please email cuh.procurement@nhs.net.

Your cooperation in implementing this pre-registration process is appreciated and contributes to a more efficient partnership. We value your commitment to our success and thank you for adapting to these changes.

Kind regards,

Cambridge University Hospitals NHS Foundation Trust Procurement Team