



Dear Supplier Company,

We are writing to confirm that Nuffield Health at St Bartholomew's Hospital use the MIA System to manage and verify **all** commercial suppliers (including but not limited to **MedTech and Pharmaceutical Representatives, Service Engineers, and Clinical Trainers**) visiting our hospital.

With immediate effect we will require all visiting commercial suppliers to:

- Hold a valid and in-date MIA Membership (details of which can be [found here](#)).
- Register visits through the MIA Appointment Booking System at least 48 hours in advance, unless called for urgent cases.
- Download the [MIA Smartphone App](#) and wear the physical MIA badge while on-site.
- Upon arrival, check-in using the MIA App to scan the MIA QR Poster displayed alongside the visitor book at **Main Reception**.

To confirm we are enforcing a '**No Card, No Appointment, No Entry**' policy for all suppliers from now on.

For queries about the MIA System, contact MIA directly at help@miaweb.co.uk or [01732 920 900](tel:01732920900).

Your cooperation is appreciated and contributes to a more efficient partnership.

Kind regards,

Nuffield Health at St Bartholomew's Hospital