What is MIA?

The Medical Industry Accredited (MIA) system was launched in 2013 by the medical technology industry to:

- raise standards of training for company representatives and service engineers visiting hospitals
- provide assurance to hospital staff that company personnel admitted to hospitals are properly trained and are fully aware of their responsibilities
- help the NHS and private sector fulfil its duty of care to protect patients and ensure safe surgical and clinical outcomes
- provide an efficient and effective national solution for industry and NHS

It is sponsored by the Association of British Healthcare Industries (ABHI) with the support of leading trade associations and clinical organisations, and administered by Medical Industry Ltd.

How does it work?

To qualify for a MIA photo-ID card, field-based company personnel must successfully complete a recognised and accredited training course and ensure that they keep their training up to date. Accrediting bodies include the Association for Perioperative Practice, BTEC EduQual and the Royal College of Nursing. You can also qualify for a badge if you have a valid NMC number, or if you have relevant internal training (in certain circumstances).

The service is free of charge to the NHS and private healthcare providers — all that is required is access to the internet and the ID code of the MIA cardholder. There is also no exclusive contract precluding the recognition of other credentialing service providers.

It is non-profit-making; photo-ID cards cost the industry £18 per person per annum.
Participating companies and industry support

The scheme is designed to be a partnership between the healthcare industry and the NHS and has over 10,000 registered users from 850 companies.

Enhancements — MIA as a credentialing service and rep tracking service

The MIA system can provide the capacity to capture representative movements an activities in hospitals and store the appointment records so that approved staff can check the credentials of visiting industry staff to ensure they are properly qualified to engage with healthcare professionals, and enter clinical areas within a hospital if required.

The system has been enhanced to include the ability to provide credentialing services such as:

- Disclosure and Barring Service (DBS) and relevant inoculation records
- confirmation that individual hospital policies have been read and understood

This optional capability is customised to individual trusts or hospitals and is available on request.

Courses

Where appropriate, MIA cardholders have up-to-date accredited qualifications in the areas of:

- theatre access
- acute care
- radiation protection
- blood borne pathogens

They may also demonstrate a working knowledge of the requirements of various codes of practice and conduct* (if required) from bodies such as:

- Association of British Healthcare Industries
- Association of the British Pharmaceutical Industry
- Surgical Dressing Manufacturers Association

The MIA site details evidence of both online and face-to-face training qualifications and internal training (in certain circumstances)

Contacts

Please call on 01732 379 954 or email miahelp@medicalindustry.co.uk

*Safety codes are non-accredited.