



LSI National
Credentialing
Register

COVID-19 Hospital Statements

● Mid Yorkshire Hospitals NHS Trust

Updated 24/08/2020 - For any trust specific enquiries please contact Procurement: inoble@nhs.net

- The Mid Yorkshire Hospitals NHS Trust have entered Phase Two for lifting restrictions for representatives. The full plan can be read [here](#).
- In the second phase commercial contractors and/or trainers and Clinical Specialists will be granted access to allow implementation or completion of programs of work and/or IT infrastructure not previously viewed as essential but not for reasons of new business or to raise awareness of new products or services unless declining access would jeopardise patient or staff safety.

● East Suffolk and North Essex NHS Foundation Trust

Announced 17/08/2020 - For any trust specific enquiries contact Procurement

- During the COVID19 outbreak East Suffolk and North Essex NHS Trust have been taking all precautions to protect our staff and patients, this has been our highest priority.
- You can find the full document explaining the changes [HERE](#)
- To date this has meant that we have not been able to allow company representatives to visit the trust, however, we are now seeing a requirement in some areas for representatives to visit and would like to take this opportunity to outline the necessary precautions that we need you to undertake in order to continue to protect our staff, our patients, and yourselves.
- Essentially no representatives should be entering the hospital premises unless the following has been considered
- 1. Can alternative arrangements be made to communicate virtually.
- 2. Is the visit essential:

Have any questions or want to be added to our mailing list?

Contact us at: miahelp@medicalindustry.co.uk // 01732 920 900



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● Medway NHS Foundation Trust

Updated 17/08/2020 - For any trust specific enquiries contact Procurement

- All supplier visits except for product support are now prohibited by the trust. We will update cardholders as soon as this is lifted.

● Alder Hey Children's NHS Foundation Trust

Announced 03/08/2020 - For any trust specific enquiries contact Procurement

- Alder Hey are not allowing any visits that are not deemed essential. The trust will request a healthcare representative or service engineer if they are needed for an essential visit. This will need to be approved by the Trust beforehand.
- All site visits will need to be registered on miaweb.co.uk

● Torbay and South Devon NHS Foundation Trust

Updated 28/07/2020 - For any trust specific enquiries contact Procurement

- No external representatives are to attend any site of TSDFT unless the services they are providing to staff/patients is deemed essential and would benefit the trust or patient.
- Services engineers can attend the trust for emergency work and servicing. If any other work i.e. audits are to be carried out then this is not allowed.
- In addition there will be a need to wear a mask when entering any part of the trust. All visits need to be registered via miaweb.co.uk.
- Any unauthorised visits will not be permitted. As this is a rapidly changing situation we will continue to bring you updates from our trust as we receive them.

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● North East London NHS Foundation Trust

Updated 23/07/2020 - For any trust specific enquiries contact Procurement

- No external company representatives are to attend NELFT sites unless the training/medical equipment they are bringing with them are essential for the treatment of a patient.
- Service engineers can attend site for emergency work and planned servicing. If any other work i.e. audits are to be carried out then this is not allowed.

● NHS Grampian

Updated 23/07/2020 - For any trust specific enquiries contact Procurement: aldasair.gilchrist@nhs.net

- Only company representatives/clinical advisors/technicians/service engineers who are required for essential clinical or product/equipment support in the treatment of patients, will be allowed access to NHS Grampian sites.
- As this is a rapidly changing situation, please ensure to check with the health board before attending. Please book any site visit on miaweb.co.uk a minimum of 5 days in advance

● Royal Cornwall Hospitals NHS Trust

Announced 23/07/2020 - For any trust specific enquiries contact procurement

- Only company representatives/clinical advisors/technicians/service engineers who are required for essential clinical or product/equipment support in the treatment of patients, will be allowed access to RCHT sites

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● University Hospital Southampton NHS Foundation Trust

Announced 23/07/2020 - For any trust specific enquiries contact procurement

- Any Service Engineers visiting the Trust will need to through the Estates Team to organise their visit to site. Once you have received your permit you will be given instructions verbally as to the procedure you need to follow on site.
- Trainers, Nurse advisors and Clinical research advisors should continue to follow the Trust Policy and Standard Guidelines.
- In addition to this they will need to wear a mask onsite and wash their hands regularly during their visit.
- Company Representatives will not be able to visit the Trust at this time. We will provide further updates at the situation progresses

● The James Paget NHS Foundation Trust

Updated 23/07/2020 - For any trust specific enquiries contact procurement

Procurement@jpaget.nhs.uk

- Any Service Engineers, Trainers, Nurse Advisors and Clinical Research Advisors visiting the Trust will be essential visits by prior arrangement only.
- All visitors must wear a face covering on entering the Trust then comply with departmental direction.
- Company Representatives will also be essential visits only.
- ALL Requests must be cleared through Procurement. All visits will need to be registered on miaweb.co.uk
- Visitors are to obtain up-to-date information on the day prior to their visit

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● University Hospitals Birmingham NHS Foundation Trust

Updated 22/07/2020 - For any trust specific enquiries contact: amanda.hill@uhb.nhs.uk

- No external company representatives are to attend UHB sites unless the training/medical equipment they are bringing with them are essential for the treatment of a patient.
- Service engineers can attend site for emergency work and planned servicing. If any other work i.e. audits are to be carried out then this is not allowed.
- As the situation is constantly changing we will continue to bring you updates from all of our Trusts as we receive them.

● Frimley Health NHS Foundation Trust

Announced 17/07/2020 - For any trust specific enquiries please contact procurement

- Frimley have released the following Policy Document explaining the latest guidelines for Supplier Representatives [here](#)

● Maidstone and Tunbridge Wells NHS Trust

Updated 15/07/2020 - For any trust specific enquiries please contact procurement: 01622 225329

- No one is to come into the Trust without evidence of an appointment and letting procurement know beforehand
- If you are allowed in they will be taken to where they are going and after meeting you will need to leave the hospital straight away. Please do not hang around.
- Any representative on site for business purposes that do not meet the above criteria will be removed from site resulting in a suspension from future attendance to Trust premises.

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● Stockport NHS Foundation Trust

Updated 15/07/2020- For any trust specific enquiries please contact Procurement:

- The current situation for the Trust remains the same in the short and medium term. Supplier representatives, trainers, nurse advisors or clinical research advisors are not allowed on site in either clinical or non-clinical areas
- Should any ward/department require service engineers or maintenance engineers to attend they will contact them directly and these engineers will be expected to adhere to the current visiting rules, they will have to use hand sanitisers at the entrances to the buildings and wear a mask whilst inside, they must follow the directions given when in the departments, hand sanitising again on leaving the building.
- Servicing and maintenance is only being carried out where completely necessary.

● Warrington and Halton Teaching Hospitals

Announced 7/07/2020 - For any trust specific enquiries please contact procurement

- There will be no access to clinical areas at this time. Non-clinical areas can be visited as required by the trust with the appropriate risk assessment and social distancing as well as appropriate PPE which will be decided based on the risk assessment.
- If you have any queries regarding your visit please contact Procurement.

● Wirral University Teaching Hospital NHS Foundation Trust

Announced 7/07/2020 - For any trust specific enquiries please contact procurement

- No supplier representatives are to attend either the Arrowe Park or Clatterbridge Hospital sites unless the support or medical equipment is for the immediate and essential treatment of a patient.
- Service engineers can attend site for emergency work and planned servicing of equipment only."

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Royal Devon and Exeter NHS Foundation Trust

Announced 7/7/2020 - For any trust specific enquiries please contact sarah.kidner@nhs.net.

- The Royal Devon and Exeter NHS Foundation Trust would like to remind healthcare representatives visiting the trust that it is required for anyone attending an appointment within the hospital to pre-register their visit through the Medical Industry Accredited scheme portal (<https://www.miaweb.co.uk/>) prior to attending.
- Healthcare representatives are reminded to be compliant they should:
- Pre-agree all appointments in the hospital prior to attending any of our sites.
- Ensure MIA cards are visible at all times and report to reception on arrival for each appointment in the clinical setting.
- Ensure that all staff visiting the hospital have pre-registered their visit via the MIA portal.
- Companies who are not yet already registered with MIA must have done so by 1 August 2020.
- All healthcare representatives have up-to-date Hepatitis B inoculations and DBS uploaded onto their profiles
- Adherence to the process is as per the trust's [Commercial Representatives Conduct Policy](#).
- If you have any queries relating to the above please email Sarah Kidner - sarah.kidner@nhs.net.

Aneurin Bevan University Health Board

Updated 03/07/2020 - For any trust specific enquiries please contact [Procurement](#)

- Please note it still stands that no one attends unless invited or they have to carry out essential maintenance which will need to be pre-booked and arranged before attendance to site.
- This applies to all supplier representatives.
- We are very grateful for your understanding and support.

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COVID-19 Trust Statements

● Mid Yorkshire Hospitals NHS Trust

Updated 03/07/2020 - For any trust specific enquiries please contact Procurement: inoble@nhs.net

- As of the 6th July Mid Yorkshire Hospitals NHS Trust will be entering Phase Two for lifting restrictions for representatives. The full plan can be read [here](#).
- In the second phase commercial contractors and/or trainers and Clinical Specialists will be granted access to allow implementation or completion of programs of work and/or IT infrastructure not previously viewed as essential but not for reasons of new business or to raise awareness of new products or services unless declining access would jeopardise patient or staff safety.

● Liverpool Women`s NHS Foundation Trust

Updated 2/07/2020- For any trust specific enquiries please contact Procurement: procurement@lwh.nhs.uk

- We are not currently having face to face meetings on site with company representatives but we are allowing for maintenance and service engineers to attend where necessary
- Trainers would be discouraged, online training provisions are preferable but each case would be reviewed separately. If there is an urgent training need that can only be done face to face this would be allowed
- All visitors to the Trust must enter via the main entrance where they obtain a mask and hand sanitiser and have their temperature checked before they are allowed entrance.
- If you have any further questions or wish to speak with a relevant member of the Procurement team please contact via procurement@lwh.nhs.uk or telephone 0151 702 4095

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● North Bristol NHS Trust, University Hospitals Bristol foundation Trust and Weston Area Health Trust,

Updated 12/06/2020 - For any trust specific enquiries please contact procurement.Lindsey.Palmer@uhbristol.nhs.uk

- "In response to the Covid-19 outbreak, all non-essential visits to North Bristol NHS Trust, University Hospitals Bristol and Weston NHS foundation Trust from suppliers continue to be suspended until further notice.
- Only suppliers carrying out essential maintenance or Covid related clinical support will be permitted to enter the Trusts.
- From Monday 15th June 2020, all suppliers attending either Trust for the reasons mentioned above will need to wear a surgical mask at all times whilst on site.
- There will be dedicated mask collection points at the main entrance of all Trust sites, along with hand sanitiser stations and waste bins for disposal of Masks on exiting trust buildings.
- If you have been asked to come in by a member of either Trust please direct all enquiries to them re wearing appropriate PPE whilst on site"

● Western Sussex Hospitals NHS Foundation Trust

Announced 26/03/2020 - For any trust specific enquiries please contact [procurement](#)

- Please note that due to the pressures we are facing in response to Coronavirus (Covid 19), Western Sussex Hospitals NHS Foundation Trust is restricting visits of Company/Supplier Representatives, Clinical Advisors and Service Engineers to all our hospitals. The only exceptions to this are if your visit is critical for the treatment of a patient or the continuation of our service.
- If you are invited to the trust in this instance please ensure you follow the current guidance from Public Health England / NHS England, and ensure that the department you are visiting is aware of your appointment. With immediate effect, visits are suspended until further notice for introductions, audits, new products or product updates or any other non-essential activity.
- Western Sussex Hospitals appreciates your support in maintaining the safety of our patients and staff by complying with this measure. Thank you.

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● Countess of Chester Hospital NHS Foundation Trust

Announced 23/03/2020 - For any trust specific enquiries please contact Procurement:

- In response to the COVID-19 situation and latest guidelines, all non essential Supplier Representative and Service Engineer visits to the Countess of Chester NHS Trust and Ellesmere Port Hospital sites are suspended for the foreseeable future in all but essential clinical or product/equipment support circumstances which are critical for the treatment of a patient or continuation of service.
- Any visits deemed essential will be by invitation and appointment only.
- Visits are suspended until further notice for all reasons of introductions, audits, new products or product updates or any other non-essential activity.

● The Princess Alexandra Hospital NHS Trust

Announced 18/03/2020 - For any trust specific enquiries please contact procurement

- "In light of the national guidance on the management of coronavirus (COVID-19) we have introduced restricted visiting to the Princess Alexandra Hospital. This includes visits from all suppliers and representatives. We apologise for any inconvenience and thank you for your understanding and support."

● Sherwood Forest Hospitals NHS Foundation Trust

Announced 17/03/2020 - For any trust specific enquiries please contact procurement

- Sherwood Forest Hospitals NHS Foundation Trust have taken the decision to restrict all non-essential access to the Trust, effective immediately, unless patient care is at risk. The Trust feel this is a proportionate precaution to help protect staff, patients and visitors in light of Coronavirus being given Pandemic status by the World Health Organisation.
- Therefore, you cannot visit any of the Sherwood Forest Hospitals sites unless you are providing support during surgery. If you have any meetings booked in, please contact the member of staff you are due to meet with and arrange an alternative method of communication ie; conference call.

● Milton Keynes University Hospital NHS Foundation Trust

Announced 16/03/2020 - For any trust specific enquiries please contact Procurement:

Suzanne.birchall@mkuh.nhs.uk

- With immediate affect Milton Keynes University Hospital NHS Foundation Trust will no longer be allowing any visits to the hospital

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● Imperial College Healthcare NHS Trust

Announced 13/03/2020 - For any trust specific enquiries please contact Procurement: imperial.purchasing@nhs.net

- All non-essential Supplier Representative visits to the Trust are suspended from Friday 13th March. Company representatives, clinical advisors, or technicians are permitted to attend the Trust only if the training/medical equipment they are bringing with them is essential for the treatment of a patient. These clinical and technical support slots must be booked 5 days in advance on MIA to allow the Trust to monitor attendees.

● University Hospitals of North Midlands NHS Trust

Announced 13/03/2020 - For any trust specific enquiries please contact procurement: nathan.joy-johnson@uhnms.nhs.uk

- All none 'business critical' supplier visits to both The University Hospitals of North Midlands NHS Trust and The Royal Wolverhampton NHS Trust have been suspended with immediate effect until further notice.
- This is primarily to prevent non-essential visits to the sites and therefore limit on-going physical contact particularly from supplier employees who often visit a number of Hospital locations in a short period of time, but also to free up critical resources within Trusts that will be required to support the outbreak. For the avoidance of doubt this suspension excludes all supplier employees that are involved with delivering critical goods and services to the Hospital sites.

● London North West University Healthcare NHS Trust

Announced 13/03/2020 - For any trust specific enquiries please contact procurement: lnwh-tr.companyreps@nhs.net

- All non-essential Supplier Representative visits to the Trust are suspended from Friday 13th March. Company representatives, clinical advisors, or technicians are permitted to attend the Trust only if the training/medical equipment they are bringing with them is essential for the treatment of a patient. These clinical and technical support slots must be booked 5 days in advance on MIA to allow the Trust to monitor attendees.

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● Cambridge University Hospitals NHS Foundation Trust

Announced 12/03/2020 - For any trust specific enquiries please contact procurement: 01223 274536

- Cambridge University Hospitals has decided that all non-essential visits, events and meetings should be cancelled whilst increased infection control measures are in place, and additional operational pressures are being experienced.
- The Trust recognises that some visits are deemed essential; therefore we ask that you follow the process below to seek approval before coming on site, without exception:
 - Repair/maintenance of medical equipment/devices – please contact the clinical engineering department on 01223 216716.
 - Works associated with capital, estates and facilities team – please contact your Trust contract manager/administrator for advice.
 - Support for surgical cases and/or patient care – please contact the procurement department on 01223 274536. If procurement are not available then please contact the relevant clinician.
- Prior to your visit, please self-assess and refer to the national guidance provided by Public Health England in relation COVID-19 - <https://www.gov.uk/government/organisations/public-health-england>
- Updates on site visits will be provided as and when necessary. We would like to thank you for your support and cooperation at this challenging time."

● Great Ormond Street Hospital for Children NHS Foundation Trust

Announced 11/03/2020 - For any trust specific enquiries contact: Catherine.Gee@gosh.nhs.uk

- Only company representatives/clinical advisors/technicians/service engineers who are required for essential clinical or product/equipment support in the treatment of patients, will be allowed access to GOSH sites.
- As this is a rapidly changing situation, please ensure to check with the Trust before attending. Please book any site visit a minimum of 5 days in advance.

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COVID-19 Trust Statements

University College London Hospitals NHS Foundation Trust

Announced 11/03/2020 - For any trust specific enquiries contact: phil.adams-howell@nhs.net

- All visits from company representatives are suspended for the foreseeable future unless they are supporting a clinical procedure in Theatres or providing servicing/technical support to products used within the Trust.
- This ban extends also to any meetings with members of the Procurement team at UCLH, at Maples House or in any other location.

St. Helens and Knowsley Teaching Hospitals NHS Trust

Announced 10/03/2020 - For any trust specific enquiries contact: rob.williams@sthk.nhs.uk

- No external company representatives are to attend sites unless the training/medical equipment they are bringing with them are essential for the treatment of a patient.

The Royal Orthopaedic Hospital NHS Foundation Trust

Announced 10/03/2020 - For any trust specific enquiries contact: william.overfield@nhs.net

- Only reps attending to offer clinical, on the day support, will be allowed within the Department for the foreseeable future.
- The trust has requested that these clinical support slots are booked 5 days in advance on MIA to allow the trust to monitor attendees.

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