



LSI National
Credentialing
Register

COVID-19 Trust Statements

● University Hospitals Birmingham

Announced 09/03/2020 - For any trust specific enquiries contact: amanda.hill@uhb.nhs.uk

- No external company representatives are to attend UHB sites unless the training/medical equipment they are bringing with them are essential for the treatment of a patient.
- Service engineers can attend site for emergency work and planned servicing. If any other work i.e. audits are to be carried out then this is not allowed.

● The Royal Orthopaedic Hospital NHS Foundation Trust

Announced 10/03/2020 - For any trust specific enquiries contact: william.overfield@nhs.net

- Only reps attending to offer clinical, on the day support, will be allowed within the Department for the foreseeable future.
- The trust has requested that these clinical support slots are booked 5 days in advance on MIA to allow the trust to monitor attendees.

● St. Helens and Knowsley Teaching Hospitals NHS Trust

Announced 10/03/2020 - For any trust specific enquiries contact: rob.williams@sthk.nhs.uk

- No external company representatives are to attend sites unless the training/medical equipment they are bringing with them are essential for the treatment of a patient.

Have any questions or want to be added to our mailing list?

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● University College London Hospitals NHS Foundation Trust

Announced 11/03/2020 - For any trust specific enquiries contact: phil.adams-howell@nhs.net

- All visits from company representatives are suspended for the foreseeable future unless they are supporting a clinical procedure in Theatres or providing servicing/technical support to products used within the Trust.
- This ban extends also to any meetings with members of the Procurement team at UCLH, at Maples House or in any other location.

● Great Ormond Street Hospital for Children NHS Foundation Trust

Announced 11/03/2020 - For any trust specific enquiries contact: Catherine.Gee@gosh.nhs.uk

- Only company representatives/clinical advisors/technicians/service engineers who are required for essential clinical or product/equipment support in the treatment of patients, will be allowed access to GOSH sites.
- As this is a rapidly changing situation, please ensure to check with the Trust before attending. Please book any site visit a minimum of 5 days in advance.

● Medway NHS Foundation Trust

Announced 12/03/2020 - For any trust specific enquiries please contact procurement: Dan.small@nhs.net

- All supplier visits except for product support are now prohibited by the trust. We will update cardholders as soon as this is lifted.

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Maidstone and Tunbridge Wells NHS Trust

Announced 11/03/2020 - For any trust specific enquiries please contact procurement: 01622 225329

- As part of the Trust's response to COVID-19 Maidstone and Tunbridge Wells NHS Trust is restricting access to Supplier Representatives with the exception of product support only. This is to support in minimising potential exposure to staff and patients from individuals who visit multiple clinical environments.
- All product support visits will be by clinical invitation and appointment only, with the already established MIA check-in process to be followed. In practical terms, this means supplier representatives should not visit the Trust unless requested to support clinically.
- Any representative on site for business purposes that do not meet the above criteria will be removed from site resulting in a suspension from future attendance to Trust premises.

London North West University Healthcare NHS Trust

Announced 13/03/2020 - For any trust specific enquiries please contact procurement: lnwh-tr.companyreps@nhs.net

- All non-essential Supplier Representative visits to the Trust are suspended from Friday 13th March. Company representatives, clinical advisors, or technicians are permitted to attend the Trust only if the training/medical equipment they are bringing with them is essential for the treatment of a patient. These clinical and technical support slots must be booked 5 days in advance on MIA to allow the Trust to monitor attendees.

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● Cambridge University Hospitals NHS Foundation Trust

Announced 12/03/2020 - For any trust specific enquiries please contact procurement: 01223 274536

- Cambridge University Hospitals has decided that all non-essential visits, events and meetings should be cancelled whilst increased infection control measures are in place, and additional operational pressures are being experienced.
- The Trust recognises that some visits are deemed essential; therefore we ask that you follow the process below to seek approval before coming on site, without exception:
 - Repair/maintenance of medical equipment/devices – please contact the clinical engineering department on 01223 216716.
 - Works associated with capital, estates and facilities team – please contact your Trust contract manager/administrator for advice.
 - Support for surgical cases and/or patient care – please contact the procurement department on 01223 274536. If procurement are not available then please contact the relevant clinician.
- Prior to your visit, please self-assess and refer to the national guidance provided by Public Health England in relation COVID-19 - <https://www.gov.uk/government/organisations/public-health-england>
- Updates on site visits will be provided as and when necessary. We would like to thank you for your support and cooperation at this challenging time."

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● The James Paget NHS Foundation Trust

Announced 12/03/2020 - For any trust specific enquiries please contact procurement

- Having considered the current low infection status of COVID-19 in this region against the expected spread predicted by NHSE over the coming months, the James Paget University Hospital would like to enforce a policy that all non-essential visits by representatives be curtailed with immediate effect.
- This preventative measure does not apply to those representatives that provide critical support to surgical procedures or clinics and those reps are to ensure that they apply common sense if they have been abroad and carry any symptoms associated with cold/flu like symptoms. Nor does this measure apply to those service engineers or representatives delivering key equipment or repairs to existing or planned equipment. Should the Surgical Division decide to cancel elective patients to further reduce risk to the general population then this extended policy will be updated again.
- Representatives are to ensure that they follow the JPUH Trust Representatives Policy due to the potential risks. We ask that all suppliers make full use of technology and maintain contact with the Procurement and Supplies department to ensure that no unnecessary shortages of consumables or services are felt by the population we support. Please use the Procurement@jpaget.nhs.uk email address for any questions FAO John Williams.

● Imperial College Healthcare NHS Trust

Announced 13/03/2020 - For any trust specific enquiries please contact Procurement: imperial.purchasing@nhs.net

- All non-essential Supplier Representative visits to the Trust are suspended from Friday 13th March. Company representatives, clinical advisors, or technicians are permitted to attend the Trust only if the training/medical equipment they are bringing with them is essential for the treatment of a patient. These clinical and technical support slots must be booked 5 days in advance on MIA to allow the Trust to monitor attendees.

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● University Hospitals of North Midlands NHS Trust

Announced 13/03/2020 - For any trust specific enquiries please contact procurement: nathan.joy-johnson@uhn.nhs.uk

- All non 'business critical' supplier visits to both The University Hospitals of North Midlands NHS Trust and The Royal Wolverhampton NHS Trust have been suspended with immediate effect until further notice.
- This is primarily to prevent non-essential visits to the sites and therefore limit on-going physical contact particularly from supplier employees who often visit a number of Hospital locations in a short period of time, but also to free up critical resources within Trusts that will be required to support the outbreak. For the avoidance of doubt this suspension excludes all supplier employees that are involved with delivering critical goods and services to the Hospital sites.

● Royal Cornwall Hospitals NHS Trust

Announced 16/03/2020 - For any trust specific enquiries please contact Procurement: rcht.cornwallprocurement@nhs.net

- As part of our response to COVID-19 Royal Cornwall Hospitals NHS Trust is restricting access to Supplier Representatives with the exception of product support only. All non-essential Supplier Representative visits to our hospitals are suspended from Friday 13th March. This is to support in minimising potential exposure to staff and patients from individuals who visit multiple clinical environments.
- All product support visits will be by clinical invitation and appointment only, with the already established MIA check-in process to be followed. In practical terms, this means supplier representatives should not visit our hospitals unless requested to support clinically.
- We ask that all suppliers to make full use of technology and maintain contact with the Procurement department to ensure that no unnecessary shortages of consumables or services are felt by the population we support.
- Please use the rcht.cornwallprocurement@nhs.net email address for any questions. We would like to thank you for your support and understanding.

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NHS Grampian

Announced 13/03/2020 - For any trust specific enquiries please contact procurement.alasdair.gilchrist@nhs.net

- It has been agreed within the management team all Supplier Reps requesting to visit the department will be restricted to case support and equipment repairs only. Meaning all Reps who are requesting to visit for audits, new & existing products discussions will have to be postponed until further notice.

Mid Yorkshire Hospitals NHS Trust

Announced 16/03/2020 - For any trust specific enquiries please contact Procurement: inoble@nhs.net

- The decision has been made that as of Monday 16th March 2020, Mid Yorkshire Hospitals NHS Trust are restricting access to all Clinical and non-Clinical sites to Supplier Representatives, Clinical Advisors and Service Engineers in all but essential clinical or product/equipment support circumstances which are critical for the treatment of a patient or continuation of service.
- Visits are suspended until further notice for all reasons of introductions, audits, new products or product updates or any other non essential activity. It is expected that all Supplier Representatives, Clinical Advisors and Service Engineers will support the Trust in maintaining the safety of our patients and staff this by complying with this measure.

North Bristol NHS Trust, University Hospitals Bristol foundation Trust and Weston Area Health Trust,

Announced 17/03/2020 - For any trust specific enquiries please contact procurement.Lindsey.Palmer@uhbristol.nhs.uk

- In response to the Covid-19 situation, all non-essential supplier visits to North Bristol NHS Trust, University Hospitals Bristol foundation Trust and Weston area health Trust, are suspended for the foreseeable future, unless they are supporting training or servicing of essential medical equipment for the treatment of a patients.
- This suspension extends also to any meetings with members of clinical staff from the Trusts and the BWPC procurement team.

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● Liverpool Women`s NHS Foundation Trust

Announced 16/03/2020 - For any trust specific enquiries please contact Procurement: procurement@lwh.nhs.uk

- In light of recent activities resultant from the Covid19 Pandemic, we wish to take a precautionary approach to how we engage with our supplier & provider network.
- As such all physical on site meetings will be rearranged to virtual until further notice. We would also politely request any on site presence, is restricted to support clinically essential priorities at the Trust.
- Any attendance to Trust site to be withheld where possible until further notice. If you have any further questions or wish to speak with a relevant member of the Procurement team please contact via procurement@lwh.nhs.uk or telephone 0151 702 4095 As this is a fast-changing situation we will be in touch with any further advice or guidance

● Sherwood Forest Hospitals NHS Foundation Trust

Announced 17/03/2020 - For any trust specific enquiries please contact procurement

- Sherwood Forest Hospitals NHS Foundation Trust have taken the decision to restrict all non-essential access to the Trust, effective immediately, unless patient care is at risk. The Trust feel this is a proportionate precaution to help protect staff, patients and visitors in light of Coronavirus being given Pandemic status by the World Health Organisation.
- Therefore, you cannot visit any of the Sherwood Forest Hospitals sites unless you are providing support during surgery. If you have any meetings booked in, please contact the member of staff you are due to meet with and arrange an alternative method of communication ie; conference call.

● Milton Keynes University Hospital NHS Foundation Trust

Announced 16/03/2020 - For any trust specific enquiries please contact Procurement: Suzanne.birchall@mkuh.nhs.uk

- With immediate affect Milton Keynes University Hospital NHS Foundation Trust will no longer be allowing any visits to the hospital

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● The Princess Alexandra Hospital NHS Trust

Announced 18/03/2020 - For any trust specific enquiries please contact procurement

- "In light of the national guidance on the management of coronavirus (COVID-19) we have introduced restricted visiting to the Princess Alexandra Hospital. This includes visits from all suppliers and representatives. We apologise for any inconvenience and thank you for your understanding and support."

● Stockport NHS Foundation Trust

Announced 18/03/2020 - For any trust specific enquiries please contact Procurement:

- We as a Trust are now limiting access to the hospital site. All suppliers must not visit the hospital site unless it is essential until further notice.

● Aneurin Bevan University Health Board

Announced 23/03/2020 - For any trust specific enquiries please contact procurement

- As part of ABUHB Covid-19 management plan to reduce the chance of COVID-19 infection at our hospitals we are suspending all non-essential commercial visits to Theatres until further notice. Please do not attend any Adult/Paediatric Theatre unless you are specifically invited by a member of Theatre staff.
- This applies to all supplier representatives.
- We are very grateful for your understanding and support.

● Countess of Chester Hospital NHS Foundation Trust

Announced 23/03/2020 - For any trust specific enquiries please contact Procurement:

- In response to the COVID-19 situation and latest guidelines, all non essential Supplier Representative and Service Engineer visits to the Countess of Chester NHS Trust and Ellesmere Port Hospital sites are suspended for the foreseeable future in all but essential clinical or product/equipment support circumstances which are critical for the treatment of a patient or continuation of service.
- Any visits deemed essential will be by invitation and appointment only.
- Visits are suspended until further notice for all reasons of introductions, audits, new products or product updates or any other non-essential activity.

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● Western Sussex Hospitals NHS Foundation Trust

Announced 26/03/2020 - For any trust specific enquiries please contact procurement

- Please note that due to the pressures we are facing in response to Coronavirus (Covid 19), Western Sussex Hospitals NHS Foundation Trust is restricting visits of Company/Supplier Representatives, Clinical Advisors and Service Engineers to all our hospitals. The only exceptions to this are if your visit is critical for the treatment of a patient or the continuation of our service.
- If you are invited to the trust in this instance please ensure you follow the current guidance from Public Health England / NHS England, and ensure that the department you are visiting is aware of your appointment. With immediate effect, visits are suspended until further notice for introductions, audits, new products or product updates or any other non-essential activity.
- Western Sussex Hospitals appreciates your support in maintaining the safety of our patients and staff by complying with this measure. Thank you.

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